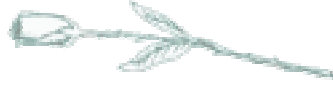




Home Health Care Services, Inc.



INFORMATION ON OUR HOME CARE SERVICES

LTC Home Health Care is an agency, which has been in operation since 1981. Our agency strives for excellence in providing quality care for our home bound clients. Our main objectives are continuity of care based on a well planned foundation and placing the right caregiver with our client on a regular basis. Most of our Home Health caregivers have been with our agency since its inception and we have a good working relationship with them.

A nurse coordinator makes regular visits to our clients' homes to update care plans, check medications, blood pressures, arrange Doctors' visits as necessary, provide health teaching, and give support to our clients as well as their families or significant others. This is done at no extra charge to our clients, for these visits keep the agency up to date on status changes so we may provide care accordingly. All our employees are insured and bonded: we do our utmost to send a caregiver we feel will be compatible and meet your needs.

We also provide a Daily Phone-In Reassurance Service for the home bound when family members are not available. One of our staff nurses will telephone daily to make sure the client is safe and their needs are being met. If a problem arises, a nurse will make a home visit, assess the situation and follow up with appropriate action.

Our agency and staff have experience working with the Hospice programs and with the sensitivities of the terminally ill, as well as the special support needed for their family and loved ones.

Because new mothers deserve Loving Tender Care, our Maternal and Child Health division completes our scope of family care. Our experienced and dedicated professionals, trained in infant and toddler care, will provide the link between the mother's brief hospital stay and the absence of a close family member to assist when she returns home.

LTC has a State provider number and offers continuing education to all of our caregivers on a regular basis. Our goals are to keep our caregiver's State Certification current and to stay abreast of ever changing trends in the health care field to ensure that we provide you with the best care possible.

As always, we will continue to work closely with other members of the Home Health Care team. If you have any questions, please feel free to call. Our office nursing staff will be more than happy to help you.

LTC is an active member in good standing with the California Association for Health Services at Home (CAHSAH), the National Federation of Independent Business (NFIB) and the Eagle Rock Chamber of Commerce.